



Use RealTime to track your vehicle's location—and more!

RealTime uses Automatic Vehicle Location (AVL) to give up-to-date information about your trip. You can see the vehicle's estimated time of arrival (ETA), the number of stops before yours, and the vehicle number.

RealTime is available 30 minutes before your scheduled pick-up time. You can also use it after boarding the vehicle so you know the expected arrival time at your destination.

RealTime information is available in three ways:

1 Online by Computer or Smartphone:

- Go to myaccessride.com and click "My Rides" in the upper right-hand corner of the screen.
- Login using your username and password.
- Click "View Scheduled Trips," select the trip you'd like to view, and click "Map."
- RealTime information will be displayed below a map that shows your pick-up location and the vehicle's current location.



2 By Phone:

- Make sure the phone number you're using is on file with the ACCESS program office.
- Call (412) 727-8262.
- Listen to automated RealTime information about your trip.

3 By Text:

- Make sure the phone number you're using is on file with the ACCESS program office.
- Text "ETA" to (412) 727-8262.
- You will receive a text with RealTime information about your trip.

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