
ACCESS ADA Eligibility Out-of-Town Visitors With Disabilities

ACCESS Service and Visitor Eligibility

ACCESS is a door-to-door, advance reservation, shared-ride paratransit service which is available throughout Allegheny County (Pittsburgh) from 6 a.m. until midnight.*

Visitors with disabilities who are unable to use Port Authority's fixed route service, either all of the time or under some conditions, are eligible to use ACCESS ADA Paratransit service for up to 21 days in a 365 day period.

Application Process

Visitors with disabilities must apply in advance. Information can be found on the ACCESS website (myaccessride.com) or by calling (412) 562-5353 or TTY 711. Visitors are encouraged to apply well in advance of arrival, but upon receipt of a completed application, the visitor eligibility process will be completed in one business day.

Visitors must provide verification of residence outside the jurisdiction. If the disability is apparent, no other verification is required. If the disability is not apparent, verification of disability must be submitted with the application. This can be from a health care or rehabilitation provider, state or federal agency, or verification of ADA eligibility in another jurisdiction.

A completed application and supporting verification can be mailed to the address above or scanned and e-mailed to ada@accessstransys.com.

Scheduling Assistance

ACCESS program staff is available to provide assistance to arrange paratransit service to and from Pittsburgh International Airport, Amtrak and the Greyhound Bus Station, or for any other trips during the visit

**ACCESS service is available to ADA-eligible individuals before 6 a.m. and after midnight if Port Authority fixed route service is in operation at that time at both the origin and destination.*



Questions? Call
(412) 562-5353
or TTY 711



Office hours are
Monday–Friday
8 a.m.–4:30 p.m.



Find ACCESS
information online at
myaccessride.com