65 Plus Program

ELIGIBILITY AND APPLICATION PROCESS



The 65 Plus Program offers flexible, door-to-door, shared-ride transportation for people age 65 and older at an 85% discount from regular ACCESS fares. This program is sponsored by Port Authority of Allegheny County, with funding from the Pennsylvania Lottery through the Pennsylvania Department of Transportation.



65 Plus Service

Riders can use ACCESS service for any destination within Allegheny County, and destinations in adjoining counties within 1.5 miles of the county line. Rides are available seven days per week, from 6 a.m. to midnight. There are no restrictions on the purpose or number of trips. This program gives riders convenient, accessible transportation service with professional, well-trained drivers.

Amenities include:

- Door-to-door service, with driver assistance throughout journey
- Real-time trip tracking and alerts for trip arrival and departure
- Hand-to-hand service for riders who can't be left unattended
- Electronic fare payment, so riders don't have to handle fares on-board

Need Help?

If you need help understanding ACCESS programs or with any part of the application, please call (412) 562-5353 or TTY 711. All materials are available upon request in accessible formats (Large print, Braille, Audio Cassette, Word or Text files via e-mail).



Application Process

65 Plus Program applicants complete a short application and provide one of the following proofs of age:

- Driver's License
- PA Photo ID Card
- Birth Certificate
- Naturalization papers
- Armed Forces Discharge papers
- PACE Card
- VA Universal ID Card
- Resident Alien Card
- Passport
- Age verification from Social Security

Applying by Mail/E-mail:

- Request and submit forms via US mail or by e-mail to 65plus@accesstransys.com
- Only Government-issued photo ID is accepted for mail or e-mail applications.

Applying in-person:

- Apply at the ACCESS program office, or at community locations such as senior centers and legislative offices.
- These agencies have information about other programs for older adults. At Allegheny County Area Agency on Aging senior centers, you can learn about a variety of services including the Older Persons Transportation (OPT) program. To find a location near you, call the ACCESS program office.

