

Door-to-Door Transportation Program Options

	ACCESS ADA Program	ACCESS 65 Plus Program	ACCESS Connections Program	Older Persons Transportation Program (OPT)	Medical Assistance Transportation Program (MATP)
Sponsorship	Port Authority of Allegheny County	Port Authority of Allegheny County with PA Lottery Funding	Port Authority of Allegheny County	Allegheny County Dept. of Human Services (DHS) – Area Agency on Aging with PA Lottery Funding	Allegheny County Dept. of Human Services (DHS) - Office of Community Services PA DHS funded.
Eligibility	Due to disability, functionally unable to use Port Authority bus independently either all of the time or only under some conditions.	-Age 65 or older	Anyone with a disability without bus service in their area or traveling to an area without service.	-Age 60 or older -Allegheny County Resident -Not living in nursing home	-Current Medical Assistance recipient -Allegheny County Resident
Application	Individuals with a Disability complete an application and participate in an in-person interview and transportation skills evaluation. Proof of age and verification of disability required.	At DHS/ AAA senior centers, legislative offices or other community locations. Also available by mail or at the ACCESS program office at 650 Smithfield Street. Proof of age required.	Short application available by mail. Verification of disability and proof of age required.	Apply at DHS AAA senior center; by in-home visit, if needed. -Proof of age and verification of type of health insurance required	Initial phone application with medical verification. Will be offered bus tickets, mileage reimbursement or ACCESS service depending on personal ability and specific trip.
Hours of Operation	Monday - Sunday 6AM – midnight, before or after if Port Authority is running.	Monday - Sunday 6AM – midnight	Monday - Sunday 6AM – 11PM	Monday - Sunday 6AM - midnight	Monday - Sunday 6AM – 10PM
Reservations	One day in advance, between 7:00 AM and 3:30 PM	One day in advance between 8:00 AM and 3:00 PM	One day in advance between 8:00 AM and 3:00 PM	One day in advance, between 8:00 AM and 3:00 PM	Two working days in advance Mon.- Fri. between 8:30 AM and 3:00 PM
Trip Limits	No restriction on the type or number of trips.	No restriction on the type or number of trips.	Provides either a ride to a nearby bus stop, or a direct ACCESS trip. No restriction on the type or number of trips.	Medical Trips: -(4)1-way trips a month for 65+ (60-64 with authorization) AAA Sr. Center or Grocery Shopping Trips: -Age 60+ -No limits	For medical (physical/behavioral) services only. No emergency or ambulance service. Children under age 12 must be accompanied by parent or responsible adult.
Fare Payment	Fare is paid through the use of ePurse	Fare is paid through the use of ePurse	Fare is paid through the use of ePurse	Fare is paid through the use of ePurse	Free
Minimum Fares & Escort Policy	\$3.15 Minimum 1-way fare \$5.25 Maximum 1-way fare If required, personal assistant rides free Companion – Same fare as eligible rider	\$3.15 Minimum 1-way fare \$5.25 Maximum 1-way fare - except to/from Pittsburgh Airport Escort Fare - \$2.50 one way.	\$3.15 Minimum 1-way fare \$5.25 Maximum 1-way fare Ride to a bus stop - \$2.50 1-way.	Medical trips: Age 65+ \$2.25 1-way Age 60-64 \$5.25 1-way Grocery shopping or Sr. Center trips: \$1.25 1-way If required, escort rides free	Free Escorts - Free but must be authorized by MATP
Phone Numbers	412-562-5353 TTY 711	412-562-5353 TTY 711	412-562-5353 TTY 711	412-562-5385 (OPT) TTY 711	1-888-547-6287 TTY 711