



**ACCESS Transportation Systems**  
**PHONE: (412) 562-5353 or TTY 711**  
650 Smithfield Street  
Centre City Tower, Suite 440  
Pittsburgh, PA 15222  
MyACCESSRide.com

## **CONNECTIONS FACT SHEET**

**Do you have a disability?  
Are you between the ages of 18-64?**

**Would you like to travel by Port Authority, but bus service  
is not available?**

**ACCESS Connections is your ride!**

### **How do you qualify for ACCESS Connections?**

Anyone with a disability aged 18-64 is eligible for the service. The application form is short and there is no requirement to appear in person. A completed application, verification of a disability and proof of age are required. The Connections application is available on line at [www.MyACCESSRide.com](http://www.MyACCESSRide.com) or by calling ACCESS at (412) 562-5353 or TTY 711.

### **How does ACCESS Connections work?**

You can travel for any purpose. The service operates seven days per week throughout Allegheny County between 6 a.m. and 11 p.m.

This service will:

- Provide you with a ride to get to a Port Authority bus stop or the T to get to and from where you are going
- Provide you with personal assistance in planning your entire trip
- Take you on ACCESS to or from the closest, usable bus stop, if the bus stop is more than  $\frac{3}{4}$  mile from your home or destination. This works just like a park and ride.
- Provide a direct ACCESS ride from your origin to your destination if the trip on the bus is less than five (5) miles and would take you more than ninety (90) minutes, if there is no bus service at all, or if there is no bus service within an hour of the time you need to travel.

You will have your own personal travel navigator at ACCESS who will help you plan your trips. She will assist you in determining the best Port Authority bus routes to use for your trip, deciding which bus stop to use, and scheduling the ACCESS trip to get you to and from the bus stop or directly to your destination.

If there is no bus service within an hour of the time you wish to travel, or if you would have to spend more than ninety (90) minutes on the bus to go five (5) miles or less, she will arrange a direct ACCESS trip for you.

If you are using Connections to get to or from a bus stop, the stops are specially selected to ensure that, whenever possible, they have amenities like seats and shelters. The stops are always safe and accessible.

## Fares and Fare Payment

- An ACCESS trip to or from a bus stop is \$2.50 each way
- The fare for a direct ACCESS trip depends on the distance. The minimum one-way fare is \$3.15, and the maximum one-way fare is \$5.25.
- You may take one person with you, and that person will pay the same fare as you
- You will be eligible to pay only half fare on Port Authority

There is no need to carry cash to use ACCESS /Connections.

ACCESS /Connections uses a fare payment system called an electronic purse (ePurse), which works like a debit card. When you deposit funds into your personal ePurse, each time you take a ride, the fare is deducted from the ePurse. You can monitor the activity and balance in your account on line, and your ePurse is protected with a PIN number that you select.

## Information

The central ACCESS office is located at **650 Smithfield Street, Suite 440, Pittsburgh, PA 15222**. The phone number is **(412) 562-5353** or TTY 711. Office hours are 8:00 a.m.-4:30 p.m., Monday through Friday. Questions, suggestions, compliments or complaints about ACCESS may be registered by phone or in writing to the ACCESS office.