



ACCESS Transportation Systems
PHONE: (412) 562-5353 or Relay 711
650 Smithfield Street
Centre City Tower, Suite 440
Pittsburgh, PA 15222
MyACCESSRide.com

ADA eligibility Out of town visitors with disabilities

ACCESS Service and Visitor Eligibility

Visitors with disabilities who are unable to use Port Authority's fixed route service, either all of the time or under some conditions, are eligible to use ACCESS ADA Paratransit service for up to 21 days in a 365 day period. ACCESS is door-to-door, advance reservation, shared ride paratransit service which is available throughout Allegheny County (Pittsburgh) from 6 AM until midnight.

Application Process

Visitors with disabilities must apply in advance. Information can be found on ACCESS website (MyACCESSRide.com) or by calling ACCESS Customer Service (412) 562-5353 or TTY Relay 711. Visitors are encouraged to apply well in advance of arrival, but upon receipt of a completed application, the visitor eligibility process will be completed in one business day.

Visitors must provide verification of residence outside the jurisdiction. If the disability is apparent, no other verification is required. If the disability is not apparent, verification of disability must be submitted with the application. This can be from a health care or rehabilitation provider, state or federal agency, or verification of ADA eligibility in another jurisdiction.

A completed application and supporting verification can be mailed to ACCESS at the address above, faxed to ACCESS at (412) 391-0594, or scanned and e-mailed to ada@accesstransys.com.

Scheduling Assistance

ACCESS staff is available to provide assistance to arrange paratransit service to and from Pittsburgh International Airport, Amtrak and the Greyhound Bus Station, or for any other trips during the visit.